



Vantaan ja Keravan hyvinvointialue
Vanda och Kervo välfärdsområde

Social services and patient ombudsperson

You can contact us

- When you are discontent with the service, care or treatment you get
- When you need advice regarding the clients or patients rights in social health services, early childhood education or health care
- **Please contact your own service or treatment unit to solve your matter.**

Vantaa and Kerava wellbeing services county's social services and patient ombudspersons: Clarissa Kinnunen and Satu Laaksonen

- Social services and patient ombudspersons telephone number: 09 4191 0230
- **Telephone times Mondays and Tuesdays 12–15, Wednesdays and Thursdays 9–11**
- (no telephone times on Fridays or on the eve of public holidays)
- Contacts per email: sosiaali-japotilasasiavastaava@vakehyva.fi
- Please do not send unencrypted email.
- Meetings always have to be arranged in advance.
The service is free of charge!
- **More information:**
<https://vakehyva.fi/en/services/service/social-services-and-patient-ombudsperson#tab-introduction>